



Terms and Conditions

Data Loss Responsibility

You may choose to send your machine to us for data transfer, diagnosis, repairs, etc. while we will do our best to return your data in perfect condition, we cannot guarantee this. It is your responsibility to make every effort to backup your data prior to bringing it to us.

We shall in no way be responsible for the loss of, damage to, or other calamity concerning your data. This includes but is not limited to corruption of files, loss of files, loss of time to reinstall, loss of revenue, real or imagined loss, grief, stress, or other pain. Please make every effort to backup your data prior to giving it to us. We make every effort to ensure the protection of and privacy of your data, in accordance with all local and national laws. Hard disk data is inspected only for diagnostics and testing when necessary, and all drives are secured from public access while at our location.

Late fees on overdue accounts

A 10% charge per month will be added to all accounts not paid by the due date and you will be liable for any collection fees.

Title

All goods remain the property of DYNAMIC COMPUTER SERVICES LIMITED until such a time as they have been paid in full, as per all invoices issued by us for those goods. Goods supplied may not be resold by you until they have been paid for in full.

Returns

If you change your mind about goods purchased, these can be returned DYNAMIC COMPUTER SERVICES LIMITED but will incur a 25% restocking fee. If goods supplied by us are faulty then they will be repaired or replaced within the warranty period.

Warranty

Unless otherwise stated all goods supplied come with a 12 month Return To Base warranty. As the customer you will cover the cost of returning the goods to us. DYNAMIC COMPUTER SERVICES LIMITED will pay for the postage for the return of the item once repaired or replaced. The repair or replacement of any faulty item will be at our discretion.

Privacy Statement

We are committed to protecting your right to privacy. We collect information about our customers solely to enable us to process orders, improve our web site, and provide better products and services to our customers.

We will never collect your data for any commercial or personal use.

LIMITATION OF REMEDY: under no circumstances are DYNAMIC COMPUTER SERVICES LIMITED and/or its third party service provider be liable to you or any other person for any damages, including without limitation, any indirect, incidental, special or consequential damages, expenses costs, profits, lost savings or earnings, lost or corrupted data, or other liability arising out of, or related to, the services provided by DYNAMIC COMPUTER SERVICES LIMITED and/or its third party service provider or out of the installation, deinstallation, use of, or inability to use your computer equipment, hardware, peripherals, or the network resulting from the services provided hereunder.

Release of liability: by ordering or bringing computers in for service, you affirmatively release and hold harmless DYNAMIC COMPUTER SERVICES LIMITED and/or its third party service provider from and against any loss, liability, or damage that you or the owner or lessee may suffer, including but not limited to any loss of any data and the non-functioning of any component or element of your computer equipment or peripherals resulting from DYNAMIC COMPUTER SERVICES LIMITED and/or its third party service provider's agents, partners and/or third party service providers, regardless of the warranties, disclaimers and waivers particular service and shall constitute liquidated damages and are a reasonable estimate of damages to you.

Consumer Guarantees Act

These terms and conditions by no mean alters your rights under the Consumer Guarantees Act 1994.

If these goods or services are being supplied to a business then the Consumer Guarantees Act does not apply.